



Highlights Report

John Sample
Customer Service Representatives

Prevue Success Demo
Assessment Taken: 03/27/2022

Overall Job-Fit



In comparison to the average working population, John Sample’s overall result shows a **strong fit** for the role of Customer Service Representatives.

88%

Areas Of Compatibility

Every job calls for a different set of skills and traits. Get an idea of your candidate’s job compatibility by looking into areas in which they have fallen within the benchmark of a Customer Service Representatives. We have more details on what each scale measures at <https://www.prevuehr.com/resources/science-lab/hiring-science/>.

Aptitude + Motivations

- Written Skills
- Numerical Skills
- Spatial Reasoning Skills
- Working with People
- Working with Things

Personality

- Cooperative / Competitive
- Spontaneous / Conscientious
- Innovative / Conventional
- Reactive / Organized
- Introvert / Extrovert
- Self-Sufficient / Group-Oriented
- Reserved / Outgoing
- Emotional / Stable
- Excitable / Relaxed

Areas To Explore + Interview Questions

Below are areas in which the candidate has fallen 3 or more points off the benchmark. Sample interview questions are provided to help you probe at how this may affect their performance in the role.

Their interest in analyzing information and dealing with facts and figures.



People like John Sample usually avoid jobs where they have to spend a lot of time dealing with figures, statistics, or accounts.

1. What types of problems are difficult for you?
2. Please describe how you check the accuracy of your work.
3. Describe the systems that you have introduced to your job.

This report intends on providing a highlight of the results from the candidate's job-fit report. We highly recommend you to refer to the full job-fit report to have a comprehensive investigation of the candidate's aptitude, motivations and personality, as well as how well they fit the benchmarks created for the position.